Verily, lenience is not found in anything but it adorns it, and it is not removed from anything but it makes it defective

‘Ā’ishah (may Allah be pleased with her), the Prophet's wife, reported: The Prophet (may Allah's peace and blessings be upon him) said: "Verily, lenience is not found in anything but it adorns it, and it is not removed from anything but it makes it defective."

[Authentic] [Narrated by Muslim]

The Prophet (may Allah's peace and blessings be upon him) points out that lenience, mildness, and deliberateness in speech and behavior add beauty and excellence to things, making it easier for a person to fulfill his needs. That lack of lenience makes things defective and unpleasant, which prevents a person from reaching his goal or reaching it with difficulty.

http://sunnah.global/hadeeth/en/show/5796