Make matters easy and do not make them difficult, and give people glad tidings and do not drive them away

Anas ibn Mālik (may Allah be pleased with him) reported: The Prophet (may Allah's peace and blessings be upon him) said: "Make matters easy and do not make them difficult, and give people glad tidings and do not drive them away."

[Authentic] [Agreed upon]

The Prophet (may Allah's peace and blessings be upon him) orders us to make things light and easy for people and not put them into difficulty in any religious or worldly matter - within the limits of what Allah made lawful and legislated. He (may Allah's peace and blessings be upon him) also urges us to give people glad tidings and not drive them away.

http://sunnah.global/hadeeth/en/show/5866